

#### UCF DINING MEMBERSHIP AGREEMENT 2023-2024

**PARTIES TO AGREEMENT:** This agreement is between Aramark Educational Services, LLC (UCF Dining Services), and any person seeking dining memberships with the University of Central Florida (the Member). If the Member is a minor or suffers any incapacity affecting the Member's legal ability to enter into a contract, the Member shall also include the Member's parent or legal guardian. The Member may not designate another person to act as an agent or representative of the Member with regard to this agreement (i.e. having a friend pick up or turn in items). The Member remains personally responsible for all rights and obligations arising from or related to this agreement.

**AGREEMENT:** Submission of the UCF Dining Membership Agreement 2023-2024 by the Member and acceptance by UCF Dining Services will create a legally binding agreement. This agreement is effective once submitted electronically online, or when a hardcopy agreement is received by UCF Dining Services. This agreement creates legal rights and obligations between the Member and UCF Dining Services. By accepting this agreement, the Member is acknowledging that the membership is voluntary and that any known dietary restrictions have been reviewed and vetted with the UCF Dining culinary team and proven to be accommodated prior to acceptance.

**OFFICIAL MEANS OF COMMUNICATION TO STUDENT:** UCF Dining Services will communicate with the Member at the e-mail address appearing on the UCF Dining Membership Agreement until the Member establishes a Knights e-mail account. Once a Knights e-mail account is established, all further communications will be to the Member's Knights e-mail account. To receive e-mail messages from UCF Dining Services, the Member must add <u>ucfdining@ucf.edu</u> to the Member's personal e-mail contact list. The Member has sole responsibility for checking the UCF Dining Services website and the Member's e-mail for communications related to this agreement, and for updating any contact information in a timely fashion.

**OFFICIAL MEANS OF COMMUNICATION TO UCF DINING SERVICES:** Communications to UCF Dining Services regarding this agreement should be in writing or reproducible electronic format. UCF Dining Services is not responsible for communications sent by the Member, but not received by UCF Dining Services. The Member has sole responsibility for ensuring receipt of written communications by UCF Dining Services and should employ return receipt delivery and/or delivery confirmation as appropriate. UCF Dining Services may be contacted at:

UCF Dining Services University of Central Florida 4115 Pyxis Lane Orlando, Florida 32816-3222 Telephone.: (407) 823-2651 E-Mail: ucfdining@ucf.edu

**ORAL REPRESENTATION POLICY**: UCF Dining Services will not make any oral agreement, make any oral representation to the Member or any person acting on behalf of the Member, or rely on any oral representation from the Member or any third party related to the UCF Dining Membership Agreement. The entire UCF Dining Membership Agreement is expressed in writing and supersedes any understanding that may have been communicated orally or implied. Neither the Member nor UCF Dining Services are relying on any oral or implied agreement, representation, or understanding of fact or law that is not expressed in writing.

## FAMILY EDUCATIONAL RIGHTS & PRIVACY ACT OF 1974 (FERPA):

UCF Dining Services operates in accordance with the Family Educational Rights and Privacy Act of 1974 (FERPA). FERPA is the United States federal law that protects student records, privacy, and review and disclosure rights. The law guarantees these rights for both current and former UCF students.

Additionally, FERPA specifies that UCF Faculty and Staff in most circumstances may not disclose personally identifiable information about students or release educational records to 3rd parties without receiving written and signed consent from the student. Circumstances do exist, however, under which UCF may release personally identifiable information or educational records without students' knowledge or consent. UCF Dining Services is a contracted 3rd party vendor and therefore does not comply with the consent forms used at UCF allowing parents and guardians to receive personally identifiable information on the student's account.

Personally identifiable information is defined as any data or information that includes the student's name, parent's name, other family members, and the student's social security number or student identification number (UCFPID). Additionally, any list of personal characteristics, or other information that would make the student's identity traceable, is not allowed to be disclosed without consent.

- FERPA: <u>http://registrar.ucf.edu/ferpa</u>
- For Students: <u>https://registrar.ucf.edu/wp-content/uploads/sites/28/2018/04/ferpa\_for\_students1.pdf</u>
- For Parents/Guardians: https://registrar.ucf.edu/wp-content/uploads/sites/28/2018/04/ferpa\_for\_parents1.pdf
- For Faculty/Staff: https://registrar.ucf.edu/wp-content/uploads/sites/28/2018/04/ferpa\_for\_staff1.pdf

# ELIGIBILITY, MEMBERSHIPS, USE, TO-GO PROGRAM, HOURS OF OPERATION, MEAL PERIODS

# **MEMBERSHIP DURATION:**

- 6 WEEK: June 24th, 2023 through August 4th, 2023.
  \*Valid for Summer B 2023 only.
- 8 MONTH: August 18th, 2023, through April 30th, 2024.
  - \*Please note that all 8-Month Dining Memberships are two-semester commitments for Fall 2023 and Spring 2024.
- 4 MONTH: January 7th, 2024, through April 30th, 2024.
  - \*Valid for Spring 2024 only.

ELIGIBILITY & MEMBERSHIP OPTIONS: A valid UCF I.D. card is required to use the meal plan membership, no exceptions will be made.

## 6-WEEK MEMBERSHIPS:

- ALL ACCESS 7: Membership is available for purchase by any active UCF student. Unlimited access Monday through Sunday to '63 South only during the 6 Week membership.
- ANY 10: Membership is available for purchase by any active UCF student. Ten (10) meals per week at '63 South only during the 6 Week membership. Meals will reset every Monday, and any unused meal swipes will not be carried over from week to week. Membership is available for purchase by any active UCF student. Ten (10) meals per week at '63 South only during the 6 Week membership. Meals will reset every Monday, and any unused meal swipes will not be carried over from week to week.
- 400 DINING DOLLARS ONLY: (6 Week Membership): Membership is available for purchase by any active UCF student. Four hundred (400) Dining Dollars for the Summer B semester to be used at most UCF Dining Services locations.

## 8 MONTH/4 MONTH MEMBERSHIPS:

- **UNLIMITED:** Membership is available for purchase by any active UCF student. Unlimited access Monday through Sunday to '63 South and Knightro's during the 8 Month and 4 Month memberships.
- ANY 14: Membership is available for purchase by any active UCF student. Fourteen (14) meals per week at '63 South and Knightro's during the 8 Month and 4 Month memberships. Meals will reset every Monday, and any unused meal swipes will not be carried over from week to week.
- **ANY 10:** Membership is available for purchase by any active UCF student. Ten (10) meals per week at '63 South and Knightro's during the 8 Month and 4 Month memberships. Meals will reset every Monday, and any unused meal swipes will not be carried over from week to week.

- KNIGHTS 80: Membership is available for purchase by any active UCF student that resides outside of the main campus of UCF. Resident status will be verified. Eighty (80) meals per semester to '63 South and Knightro's during the 8 Month and 4 Month memberships.
- KNIGHTS 50: Membership is available for purchase by any active UCF student that resides outside of the main campus of UCF. Resident status will be verified. Fifty (50) meals per semester to '63 South and Knightro's during the 8 Month and 4 Month memberships.
- KNIGHTS 25: Membership is available for purchase by any active UCF student that resides outside of the main campus of UCF. Resident status will be verified. Twenty-Five (25) meals per semester to '63 South and Knightro's during the 8 Month and 4 Month memberships.
- 800 DINING DOLLARS ONLY: (8 Month & 4 Month Membership): Membership is available for purchase by any active UCF student that resides outside of the main campus of UCF. Resident status will be verified. Eight hundred (800) Dining Dollars per semester to be used at most UCF Dining Services locations.

# **DINING DOLLARS:**

Dining Members may redeem their Dining Dollars at most UCF Dining Services locations. Dining Dollars are not valid at any non-UCF Dining Services location (UCF Dining restaurants are listed on our website ucfdining.com). Dining Dollars may not be used for the purchase of alcohol or gratuity. Dining Dollars that are not used in the Fall semester will be carried over and added to the Spring semester Dining Dollars balance. At the end of each membership, any unused Dining Dollars will expire and will not be credited or refunded. Canceling an 8-month membership will result in losing the Fall-to-Spring rollover benefit.

- 6 Week Memberships Expire: August 4th, 2023
- 8 Month and 4 Month Memberships Expire: April 30th, 2024
- Members who purchased a 6 Week Membership & 8 Month Membership receive bonus rollover benefit from Summer B 2023 to Fall 2023. Any unused Dining Dollars from Summer B will expire on December 31st, 2023 and will not be credited or refunded.

The Dining Dollars amount for the Spring semester included in the 8 Month Dining Membership will reload on January 7th, 2024.

## DINING DOLLARS RELOAD:

Dining Members may reload their Dining Dollars balance by visiting <u>www.ucfdining.com</u> to manage their account. Dining Dollars may only be reloaded with a minimum reload of \$100. At the end of the current membership period, any unused Dining Dollars reloaded will expire and not be credited or refunded.

Duration	Membership	Start Date	End Date	Unlimited Meals	Included Dining Dollars	Membership Cost	
6 Weeks	All Access 7	6/24/2023	8/4/2023	Yes, Mon. thru Sun.	75.00	1,075.00	
6 Weeks	Any 10	6/24/2023	8/4/2023	No, 10 meals per week	300.00	939.00	
6 Weeks	400 Dining Dollars Only	6/24/2023	8/4/2023	No, dining dollars only	400.00	400.00	
Duration	Membership	Start Date	End Date	Unlimited Meals	Included Dining Dollars	Membership Cost	
8 Months	Unlimited 400	8/18/2023	4/30/2024	Yes, Mon. thru Sun.	400.00 per semester	5,398.00	
8 Months	Unlimited 200	8/18/2023	4/30/2024	Yes, Mon. thru Sun.	200.00 per semester	5,010.00	
8 Months	Any 14	8/18/2023	4/30/2024	No, 14 meals per week	300.00 per semester	4,710.00	
8 Months	Any 10	8/18/2023	4/30/2024	No, 10 meals per week	450.00 per semester	3,998.00	
8 Months	CYO Block 80	8/18/2023	4/30/2024	No, 80 meals per semester	Based on Selection	Varies based on Dining Dollars	
8 Months	CYO Block 50	8/18/2023	4/30/2024	No, 50 meals per semester	Based on Selection	Varies based on Dining Dollars	
8 Months	CYO Block 25	8/18/2023	4/30/2024	No, 25 meals per semester	Based on Selection	Varies based on Dining Dollars	
8 Months	800 Dining Dollars Only	8/18/2023	4/30/2024	No, dining dollars only	800.00 per semester	1,600.00	
Duration	Membership	Start Date	End Date	Unlimited Meals	Included Dining Dollars	Membership Cost	
Duration 4 Months	Membership Unlimited 400	Start Date 1/7/2024		Unlimited Meals Yes, Mon. thru Sun.	Included Dining Dollars 400.00 per semester	Membership Cost 2,699.00	
			4/30/2024				
4 Months	Unlimited 400	1/7/2024	4/30/2024 4/30/2024	Yes, Mon. thru Sun.	400.00 per semester	2,699.00	
4 Months 4 Months	Unlimited 400 Unlimited 200	1/7/2024 1/7/2024	4/30/2024 4/30/2024 4/30/2024	Yes, Mon. thru Sun. Yes, Mon. thru Sun.	400.00 per semester 200.00 per semester	2,699.00 2,505.00	
4 Months 4 Months 4 Months	Unlimited 400 Unlimited 200 Any 14	1/7/2024 1/7/2024 1/7/2024	4/30/2024 4/30/2024 4/30/2024 4/30/2024	Yes, Mon. thru Sun. Yes, Mon. thru Sun. No, 14 meals per week	400.00 per semester 200.00 per semester 300.00 per semester	2,699.00 2,505.00 2,355.00	
4 Months 4 Months 4 Months 4 Months	Unlimited 400 Unlimited 200 Any 14 Any 10	1/7/2024 1/7/2024 1/7/2024 1/7/2024	4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024	Yes, Mon. thru Sun. Yes, Mon. thru Sun. No, 14 meals per week No, 10 meals per week	400.00 per semester 200.00 per semester 300.00 per semester 450.00 per semester	2,699.00 2,505.00 2,355.00 1,999.00	
4 Months 4 Months 4 Months 4 Months 4 Months	Unlimited 400 Unlimited 200 Any 14 Any 10 CYO Block 80	1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024	4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024	Yes, Mon. thru Sun. Yes, Mon. thru Sun. No, 14 meals per week No, 10 meals per week No, 80 meals per semester	400.00 per semester 200.00 per semester 300.00 per semester 450.00 per semester Based on Selection	2,699.00 2,505.00 2,355.00 1,999.00 Varies based on Dining Dollars	
4 Months 4 Months 4 Months 4 Months 4 Months 4 Months	Unlimited 400 Unlimited 200 Any 14 Any 10 CYO Block 80 CYO Block 50	1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024	4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024	Yes, Mon. thru Sun. Yes, Mon. thru Sun. No, 14 meals per week No, 10 meals per week No, 80 meals per semester No, 50 meals per semester	400.00 per semester 200.00 per semester 300.00 per semester 450.00 per semester Based on Selection Based on Selection	2,699.00 2,505.00 2,355.00 1,999.00 Varies based on Dining Dollars Varies based on Dining Dollars	
4 Months 4 Months 4 Months 4 Months 4 Months 4 Months 4 Months 4 Months	Unlimited 400 Unlimited 200 Any 14 Any 10 CYO Block 80 CYO Block 50 CYO Block 25 800 Dining Dollars Only	1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024	4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024	Yes, Mon. thru Sun. Yes, Mon. thru Sun. No, 14 meals per week No, 10 meals per week No, 80 meals per semester No, 50 meals per semester No, 25 meals per semester No, dining dollars only	400.00 per semester 200.00 per semester 300.00 per semester 450.00 per semester Based on Selection Based on Selection 800.00 per semester	2,699.00 2,505.00 2,355.00 1,999.00 Varies based on Dining Dollars Varies based on Dining Dollars Varies based on Dining Dollars 800.00	
4 Months 4 Months 4 Months 4 Months 4 Months 4 Months 4 Months 4 Months Duration	Unlimited 400 Unlimited 200 Any 14 Any 10 CYO Block 80 CYO Block 50 CYO Block 25 800 Dining Dollars Only Membership	1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 Start Date	4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 End Date	Yes, Mon. thru Sun. Yes, Mon. thru Sun. No, 14 meals per week No, 10 meals per week No, 80 meals per semester No, 50 meals per semester No, 25 meals per semester No, dining dollars only Unlimited Meals	400.00 per semester 200.00 per semester 300.00 per semester 450.00 per semester Based on Selection Based on Selection 800.00 per semester	2,699.00 2,505.00 2,355.00 1,999.00 Varies based on Dining Dollars Varies based on Dining Dollars Varies based on Dining Dollars 800.00 Membership Cost	
4 Months 4 Months 4 Months 4 Months 4 Months 4 Months 4 Months 4 Months 5 Months 5 Months 5 Months 6 Months 7 Mont	Unlimited 400 Unlimited 200 Any 14 Any 10 CYO Block 80 CYO Block 50 CYO Block 25 800 Dining Dollars Only Membership Faculty & Staff 100	1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 Upon Signup	4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 End Date N/A	Yes, Mon. thru Sun. Yes, Mon. thru Sun. No, 14 meals per week No, 10 meals per week No, 80 meals per semester No, 50 meals per semester No, 25 meals per semester No, dining dollars only Unlimited Meals No, 100 meals	400.00 per semester 200.00 per semester 300.00 per semester 450.00 per semester Based on Selection Based on Selection 800.00 per semester Included Dining Dollars 0.00	2,699.00 2,505.00 2,355.00 1,999.00 Varies based on Dining Dollars Varies based on Dining Dollars Varies based on Dining Dollars 800.00 Membership Cost 652.58	
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4 Months 4 Months 4 Months 4 Months 4 Months 4 Months 4 Months 4 Months 4 Months 5 Months 6 Months 6 Months 6 Months 6 Months 6 Months 7 Months 6 Months 7 Mont	Unlimited 400 Unlimited 200 Any 14 Any 10 CYO Block 80 CYO Block 50 CYO Block 25 800 Dining Dollars Only Membership Faculty & Staff 100	1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 1/7/2024 Upon Signup	4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 4/30/2024 End Date N/A N/A N/A	Yes, Mon. thru Sun. Yes, Mon. thru Sun. No, 14 meals per week No, 10 meals per week No, 80 meals per semester No, 50 meals per semester No, 25 meals per semester No, dining dollars only Unlimited Meals No, 100 meals	400.00 per semester 200.00 per semester 300.00 per semester 450.00 per semester Based on Selection Based on Selection 800.00 per semester Included Dining Dollars 0.00	2,699.00 2,505.00 2,355.00 1,999.00 Varies based on Dining Dollars Varies based on Dining Dollars Varies based on Dining Dollars 800.00 Membership Cost 652.58	

**STUDENT DINING MEMBERSHIP USE**: All UCF Dining memberships are non-transferable. Only the Member named on the agreement is entitled to services extended under the UCF Dining Membership Agreement. All UCF Dining memberships will expire at the end of the membership duration and will not rollover to the following semester.

**TO-GO PROGRAM**: Members have the option of eating their meal in the dining location or taking their meal to-go but are not permitted to do both at the same time. UCF Dining offers members the option to purchase a reusable container for to-go meals for \$5.00 and can use their Dining Dollars if they so choose. Members can bring these containers into the dining halls and use them in lieu of dining inside the dining halls. One meal swipe will be used for each to-go meal. It is the student's responsibility to keep their container cleaned and sanitized, as the dining halls will not be responsible for washing the containers. The dining hall staff has the discretion to turn away uncleaned containers. All food being taken to go must fit into the student's container, and the lid must be able to close properly. UCF Dining is not responsible for lost or damaged containers. If a student needs to replace their container, they must come to the UCF Dining Services Office and purchase a new one.

**HOURS OF OPERATION**: UCF Dining Services agrees to provide all-you-care-to-eat restaurant access at '63 South and/or Knightro's during posted hours of operation. Due to the possibility of remodeling, maintenance, inclement weather, and other unforeseen events, the hours of operation may change. Any operational change will be posted to the UCF Dining website (www.ucfdining.com) and signs will be posted at all affected dining locations.

**SERVICE INTERRUPTION DATES**: UCF Dining Services dining facilities are closed during select holidays and semester break periods. Dates published in online agreements and on the UCF Dining Services website may be updated or changed to address and resolve inconsistencies or discrepancies resulting from input errors on one or both sources. Dates, as published in the UCF Academic Calendar, are deemed the source document for UCF Dining Services dates. Any changes to the service interruption dates will be

posted to the UCF Dining website (www.ucfdining.com) and signs will be posted at all affected dining locations. UCF Dining Services does not offer dining memberships during Summer A, C, or D 2023.

**FORCE MAJEURE CLAUSE**: In the event, either party is unable to perform its obligations under the terms of this Agreement because of acts of God, strikes, equipment or transmission failure or damage reasonably beyond its control, or other causes reasonably beyond its control, such party shall not be liable for damages to the other for any damages resulting from such failure to perform or otherwise from such causes.

Holiday	Date
Thanksgiving	11/22/23 thru 11/27/23
Winter Break	12/10/23 thru 1/6/24
Spring Break	3/18/24-3/23/24

### **MEMBERSHIP CONDUCT & POLICIES**

**CONDUCT**: The Member is responsible for knowing and observing all UCF regulations and procedures regarding behavior and conduct, including the UCF Golden Rule, UCF Dining Services publications, and other official UCF publications. UCF Dining Services reserves the right to establish or adopt additional rules regarding student conduct, as deemed necessary by UCF Dining Services. Newly established or adopted rules will be communicated to the Member as provided in this document. The Member agrees to abide by additional rules and regulations that are established or adopted by UCF Dining Services once communicated to the Member.

**POLICIES**: In order to utilize dining membership privileges, the Member must present a valid UCF I.D. card. Any possession and/or providing misleading information and/or falsification of University records will result in direct referral to UCF Student Conduct. If the Member's UCF I.D. card is lost or stolen, it is the Member's responsibility to immediately contact UCF Card Services for a replacement I.D. card.

All Members are required to wear proper attire when entering any dining facility. Members without shirts, shoes or pants will not be admitted to the dining locations.

It is the Member's direct responsibility to return all dishes and trash to the dish return areas in each dining location.

UCF Dining Services reserves the right to charge the Member for dining facility damages that are caused by the Member.

#### FINANCIAL OBLIGATIONS

**PAYMENTS VIA MYUCF ACCOUNT**: The Member agrees to make payment on their student account balance according to billing instructions published by UCF Student Account Services. Visit the UCF Student Account Services website for more information (www.studentaccounts.ucf.edu). The charge for the dining membership selected will be posted to the Member's myUCF account. It is the Member's responsibility to verify the payment amount(s) and due date(s). UCF Dining Services is not responsible for notifying the Member of any unpaid past due balances.

All members accepting financial aid agree to the following: I have a valid UCF I.D. card. If I do not have a valid UCF I.D. card, I will need to obtain one before I am eligible for funding under this program. I have a complete financial aid file (no remaining items on my To-Do List). I authorize UCF to share my information with UCF Dining Services. I authorize my financial aid to pay the charges incurred through my UCF Dining Membership to UCF Dining Services. I understand that I am responsible for membership charges in the event my financial aid does not cover the full amount. I understand that it is my responsibility to secure sufficient funding that will fully cover the membership charges. I understand that enrollment as a less-than-full-time student could affect the calculation of my membership payment. I understand that loans cannot be accepted until I have completed all To-Do List items. I understand that should I receive financial aid which covers my entire membership, the aid will be applied to all open balances.

**STUDENT PAYMENTS:** Members choosing eight (8) month memberships will automatically be assigned two payment deadlines equaling the total value of the membership chosen: the first installment due in the fall semester and the second installment due in the spring semester. Six (6) week and Four (4) month memberships will automatically be assigned one payment deadline.

Duration	First Deadline	Second Deadline
6 Weeks	7/14/2023	N/A
8 Months	9/8/2023	1/26/2023
4 Months	1/26/2023	N/A

**STUDENT MONTHLY PAYMENTS:** Members may choose to make monthly payments for their eight (8) or four (4) month membership. A twenty-dollar (\$20.00) processing fee will be assessed with each payment. By selecting monthly payments, the Member agrees to make payments on their myUCF account by the due dates listed below:

Duration	Membership	Du	e 8/1/23	Du	e 9/1/23	Du	e 10/1/23	Due	e 11/1/23	Due	e 12/1/23	Du	e 1/1/24	Du	e 2/1/24	Du	e 3/1/24
8 Months	Unlimited 200	\$	626.25	\$	626.25	\$	626.25	\$	626.25	\$	626.25	\$	626.25	\$	626.25	\$	626.25
8 Months	Unlimited 400	\$	674.75	\$	674.75	\$	674.75	\$	674.75	\$	674.75	\$	674.75	\$	674.75	\$	674.75
8 Months	Any 14 + \$300	\$	588.75	\$	588.75	\$	588.75	\$	588.75	\$	588.75	\$	588.75	\$	588.75	\$	588.75
8 Months	Any 10 + \$450	\$	499.75	\$	499.75	\$	499.75	\$	499.75	\$	499.75	\$	499.75	\$	499.75	\$	499.75
8 Months	CYO Block 80 + \$400	\$	312.25	\$	312.25	\$	312.25	\$	312.25	\$	312.25	\$	312.25	\$	312.25	\$	312.25
8 Months	CYO Block 80 + \$500	\$	329.75	\$	329.75	\$	329.75	\$	329.75	\$	329.75	\$	329.75	\$	329.75	\$	329.75
8 Months	CYO Block 80 + \$600	\$	349.75	\$	349.75	\$	349.75	\$	349.75	\$	349.75	\$	349.75	\$	349.75	\$	349.75
8 Months	CYO Block 50 + \$400	\$	229.75	\$	229.75	\$	229.75	\$	229.75	\$	229.75	\$	229.75	\$	229.75	\$	229.75
8 Months	CYO Block 50 + \$500	\$	252.25	\$	252.25	\$	252.25	\$	252.25	\$	252.25	\$	252.25	\$	252.25	\$	252.25
8 Months	CYO Block 50 + \$600	\$	272.25	\$	272.25	\$	272.25	\$	272.25	\$	272.25	\$	272.25	\$	272.25	\$	272.25
8 Months	CYO Block 25 + \$400	\$	167.25	\$	167.25	\$	167.25	\$	167.25	\$	167.25	\$	167.25	\$	167.25	\$	167.25
8 Months	CYO Block 25 + \$500	\$	184.75	\$	184.75	\$	184.75	\$	184.75	\$	184.75	\$	184.75	\$	184.75	\$	184.75
8 Months	CYO Block 25 + \$600	\$	189.75	\$	189.75	\$	189.75	\$	189.75	\$	189.75	\$	189.75	\$	189.75	\$	189.75
8 Months	\$800 Dining Dollars	\$	200.00	\$	200.00	\$	200.00	\$	200.00	\$	200.00	\$	200.00	\$	200.00	\$	200.00
4 Months	Unlimited 200									\$	626.25	\$	626.25	\$	626.25	\$	626.25
4 Months	Unlimited 400									\$	674.75	\$	674.75	\$	674.75	\$	674.75
4 Months	Any 14 + \$300									\$	588.75	\$	588.75	\$	588.75	\$	588.75
4 Months	Any 10 + \$450									\$	499.75	\$	499.75	\$	499.75	\$	499.75
4 Months	CYO Block 80 + \$400									\$	312.25	\$	312.25	\$	312.25	\$	312.25
4 Months	CYO Block 80 + \$500									\$	329.75	\$	329.75	\$	329.75	\$	329.75
4 Months	CYO Block 80 + \$600									\$	349.75	\$	349.75	\$	349.75	\$	349.75
4 Months	CYO Block 50 + \$400									\$	626.25	\$	626.25	\$	626.25	\$	626.25
4 Months	CYO Block 50 + \$500									\$	674.75	\$	674.75	\$	674.75	\$	674.75
4 Months	CYO Block 50 + \$600									\$	588.75	\$	588.75	\$	588.75	\$	588.75
4 Months	CYO Block 25 + \$400									\$	499.75	\$	499.75	\$	499.75	\$	499.75
4 Months	CYO Block 25 + \$500									\$	312.25	\$	312.25	\$	312.25	\$	312.25
4 Months	CYO Block 25 + \$600									\$	329.75	\$	329.75	\$	329.75	\$	329.75
4 Months	\$800 Dining Dollars									\$	349.75	\$	349.75	\$	349.75	\$	349.75

PAYMENT CHANGE / EXTENSION REQUEST: A meal plan extension form must be completed by the dining member prior to the payment deadline – July 16, 2023, for the Summer semester, September 8, 2023, for the Fall semester, and January 26, 2024, for the Spring semester. If payment has not been made or if an extension form has not been approved by July 17, 2023, for the Summer semester, September 9, 2023, for the Fall semester, and January 27, 2024, for the Spring semester, the dining membership will be deactivated until payment has been made. Payment changes and payment extension forms are available at the UCF Dining Services office.

**STUDENT THIRD PARTY PAYMENTS:** If the Member has or is a beneficiary of third-party funding, such as Vocational Rehabilitation, then the Member is responsible for the following:

- A. Complete the UCF Dining Membership Agreement 2023-2024.
- B. Immediately notify the UCF Student Account Services Third Party Billing department and complete all required documents for full payment of the membership.

C. Complete a Payment Change / Extension Request in the UCF Dining Services Office to extend your payment deadline. The Member must provide proof that UCF Student Account Services Third Party Billing was notified and is processing payment on their behalf.

**HOLDS:** UCF Dining Services will place a HOLD on the Member's account for unpaid, past-due balances. The HOLD will remain in place until paid or resolved. A HOLD can prevent the Member from enrolling, registering for classes, viewing grades, and/or receiving a diploma or transcripts from UCF.

**COLLECTIONS:** Account balances outstanding for more than one semester may be referred to collections, in which case, the Member agrees to reimburse UCF Dining Services and/or UCF for the fees of any collection agency, which may be based on a percentage of the debt collected, and all costs and expenses, including reasonable attorneys' fees incurred in such collection efforts. Accounts, charges, and assessments that have been referred to collections are not appealable and will not be considered by the Dining Membership Committee.

# **MEMBERSHIP CHANGE REQUESTS & CANCELLATION REQUESTS**

**STUDENT UPGRADE REQUESTS:** Members may request to upgrade their membership at any time by completing a Membership Change Request in the UCF Dining Services Office. The Member is responsible for paying the difference in membership cost through their myUCF account.

**STUDENT DOWNGRADE REQUESTS**: Members may request to downgrade their membership prior to the deadlines listed below by completing a Membership Change Request in the UCF Dining Services Office. Members may only downgrade their base plan; additional dining dollars and VIP package selections will carry over to the downgraded plan. Eligibility requirements will still need to be met and proven.

Summer Meal Plans								
Duration	Membership	Deadline						
6 Weeks	All Access 7	7/1/2023						
6 Weeks	Any 10	7/1/2023						

2 Semester Meal Plans							
Duration	Membership	Deadline					
8 Months	Unlimited 200	9/1/2023					
8 Months	Unlimited 400	9/1/2023					
8 Months	Any 14	9/1/2023					
8 Months	Any 10	9/1/2023					
8 Months	CYO Block 80	9/1/2023					
8 Months	CYO Block 50	9/1/2023					
8 Months	CYO Block 25	N/A					

Spring Only Meal Plans							
Duration	Membership	Deadline					
4 Months	Unlimited 200	1/19/2024					
4 Months	Unlimited 400	1/19/2024					
4 Months	Any 14	1/19/2024					
4 Months	Any 10	1/19/2024					
4 Months	CYO Block 80	1/19/2024					
4 Months	CYO Block 50	1/19/2024					
4 Months	CYO Block 25	N/A					

**STUDENT CANCELLATION REQUESTS:** Cancellation requests are only permitted for the 8 Month and 4 Month memberships; no requests will be accepted for the 6 Week memberships. All requests for cancellation of the UCF Dining Membership Agreement must be submitted through the UCF Dining Services cancellation website (<u>https://businessservices.ucf.edu/contact/</u>) by the Member, by the deadlines listed below. Members may be subject to meeting with a member of the UCF Dining Culinary team prior as part of the review process. UCF Dining Services will charge fees and/or assessments if this agreement is canceled. Upon approval from the Dining Membership Committee, all cancellation assessments will be based on the date the cancellation request was submitted. Cancellation assessments are calculated on a weekly basis regardless of the number of meals consumed by the Member. Cancellation assessments include swipes at the dining locations and Dining Dollars spent by the Member. Any 8 Month Membership cancellation is approved by the Fall-to-Spring Dining Dollars rollover benefit. Cancellation fees are due and payable upon the date the cancellation is approved by the Dining Membership Committee. Cancellation fees must be paid in full by credit card at the UCF Dining Services Office. Cancellation assessments will be charged and appear on the Member's myUCF account in the semester the cancellation request is approved. The Dining Membership Committee reserves the right to deny cancellation requests for any reason, including lack of supporting information and submissions after the deadlines listed below.

Duration	Membership	Withdraw	Deadline	Cancellation Fee
8 Months	Unlimited 400	10/27/2023	9/29/2023	200.00
8 Months	Unlimited 200	10/27/2023	9/29/2023	200.00
8 Months	Any 14	10/27/2023	9/29/2023	200.00
8 Months	Any 10	10/27/2023	9/29/2023	200.00
8 Months	CYO Block 80	10/27/2023	9/29/2023	150.00
8 Months	CYO Block 50	10/27/2023	9/29/2023	150.00
8 Months	CYO Block 25	10/27/2023	9/29/2023	150.00
8 Months	800 Dining Dollars Only	10/27/2023	9/29/2023	150.00
4 Months	Unlimited 400	3/29/2024	2/16/2024	200.00
4 Months	Unlimited 200	3/29/2024	2/16/2024	200.00
4 Months	Any 14	3/29/2024	2/16/2024	200.00
4 Months	Any 10	3/29/2024	2/16/2024	200.00
4 Months	CYO Block 80	3/29/2024	2/16/2024	150.00
4 Months	CYO Block 50	3/29/2024	2/16/2024	150.00
4 Months	CYO Block 25	3/29/2024	2/16/2024	150.00
4 Months	800 Dining Dollars Only	3/29/2024	2/16/2024	150.00

### REASONS FOR STUDENT CANCELLATION REQUESTS:

**GRADUATION:** The Member graduates from UCF in December and no longer requires the dining membership for the remaining four (4) months of their eight (8) month membership. The Member must provide documentation from UCF confirming their graduation. A cancellation fee is not assessed for this reason.

**TRANSFER OR WITHDRAWAL:** The Member has transferred to another institution or withdrawn from UCF. The Member must provide documentation from UCF confirming their withdrawal or from another institution confirming their enrollment. A cancellation fee will be assessed for this reason.

**MEDICAL WITHDRAWAL:** The Member medically withdraws from UCF. The Member must provide documentation from UCF confirming their medical withdrawal. A cancellation fee will not be assessed for this reason.

**FRATERNITY OR SORORITY:** The Member has joined a fraternity or sorority that requires enrollment in their meal plan. The Member must provide documented evidence on official letterhead from their chapter President or Treasurer the includes the Member's name, UCF ID number, whether the chapter meal plan is voluntary or mandatory, the cost of the chapter meal plan, and the signature and date of the chapter President or Treasurer. A cancellation fee will not be assessed for this reason.

**FINANCIAL HARDSHIP:** The Member has experienced financial hardship after agreeing to the dining membership. The Member must provide documented evidence of their financial hardship. Students should submit whatever documents they feel best support their request. A lack of detailed information supporting the financial hardship will result in a denied request. A cancellation fee will be assessed for this reason.

**MEDICALLY RESTRICTIVE DIET:** The Member has developed a medically restrictive diet after agreeing to the dining membership that is preventing them from using the membership. A Medical Exemption Form must be completed by the Member's doctor and the original document mailed to the Dining Membership Committee. The form and mailing address are located on the UCF Dining Services cancellation website. A cancellation fee will not be assessed for this reason.

**VOLUNTARY RESTRICTIVE DIET:** The Member has voluntarily restricted their diet after agreeing to the dining membership. The Member must provide detailed dietary restrictions to support their request. This information will be shared with the UCF Dining Services culinary team and a personal meeting scheduled to review accommodations. The culinary team will report their accommodations to the Dining Membership Committee for a final decision. A cancellation fee will be assessed for this reason.

**Cancellation Proration Chart:** Meal plan swipes for approved cancellations will be assessed at a weekly prorated rate based on the last time the Member consumed a meal at '63 South or Knightro's. Below is the proration charge chart for each week and each meal plan. Please note in this chart and calculation, weeks run from Thursday to Wednesday.

	FALL 2023 MEAL PLANS										
		# OF DAYS	Unlimited	Any 14	Any 10	Knights 80	Knights 50	Knights 25			
8/18/2023	8/24/2023	6	\$ 126.88	\$ 126.54	\$ 82.50	\$ 45.06	\$ 28.02	\$ 13.14			
8/25/2023	8/31/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
9/1/2023	9/7/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
9/8/2023	9/14/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
9/15/2023	9/21/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
9/22/2023	9/28/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
9/29/2023	10/5/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
10/6/2023	10/12/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
10/13/2023	10/19/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
10/20/2023	10/26/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
10/27/2023	11/2/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
11/3/2023	11/9/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
11/10/2023	11/16/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
11/17/2023	11/23/2023	6	\$ 126.90	\$ 126.54	\$ 82.50	\$ 45.06	\$ 28.02	\$ 13.14			
11/24/2023	11/30/2023	3	\$ 63.45	\$ 63.27	\$ 41.25	\$ 22.53	\$ 14.01	\$ 6.57			
12/1/2023	12/7/2023	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33			
12/8/2023	12/14/2023	3	\$ 63.45	\$ 63.27	\$ 41.25	\$ 22.53	\$ 14.01	\$ 6.57			
12/15/2023	12/21/2023	0	<b>\$</b> -	Ş -							
		109	\$ 2,305	\$ 2,299	\$ 1,499	\$ 819	\$ 509	\$ 239			

			SPRING 2	024 MEAL PI	ANS.			
		# OF DAYS	Unlimited	Any 14	Any 10	Knights 80	Knights 50	Knights 25
1/4/2024	1/10/2024	3.5	\$ 74.03	\$ 73.82	\$ 48.13	\$ 26.29	\$ 16.35	\$ 7.67
1/11/2024	1/17/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
1/18/2024	1/24/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
1/25/2024	1/31/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
2/1/2024	2/7/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
2/8/2024	2/14/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
2/15/2024	2/21/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
2/22/2024	2/28/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
2/29/2024	3/6/2024	3	\$ 63.45	\$ 63.27	\$ 41.25	\$ 22.53	\$ 14.01	\$ 6.57
3/7/2024	3/13/2024	4	\$ 84.60	\$ 84.36	\$ 55.00	\$ 30.04	\$ 18.68	\$ 8.76
3/14/2024	3/20/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
3/21/2024	3/27/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
3/28/2024	4/3/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
4/4/2024	4/10/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
4/11/2024	4/17/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
4/18/2024	4/24/2024	7	\$ 148.05	\$ 147.63	\$ 96.25	\$ 52.57	\$ 32.69	\$ 15.33
4/25/2024	5/1/2024	6	\$ 126.90	\$ 126.54	\$ 82.50	\$ 45.06	\$ 28.02	\$ 13.14
	ç	107.5	\$ 2,274	\$ 2,267	\$ 1,478	••••••	\$ 502	\$ 235